2005

2006

2007

2008

2009

- **CCI** Launched.
- First CCI Survey Administered.
- CCI Steering Committee Appointed.
- CCI Charter Developed.
- Strategy Resource Teams (SRTs) and Division Action Resource Teams (DARTs) Activated.
- Principles of Cultural Competence Developed.
- CCI Baseline Training Implemented for All Employees.
- CCI Action Plan Formulated.
- CCI Diversity Newsletter Published.

- Introduction of Monthly CANDLE Events.
- CCI Awards Program Initiated.
- **CCI** Logo Introduced.
- Diversity Recruitment and Retention
- Strategies Developed.
- First CCI Annual Summer Cookout.





Performance Evaluations for Managers.

Rotation Instituted.

- First CCI Bowling Social.
- Formation of the "New Planners" Group.
- Revision of the Diversity/CCI Action Plan.
- First CCI Open House.
- Evolution of SRTs to Goal Teams.
- "We Care" Fund Established.
- Second CCI Survey Administered to Evaluate the Performance of the Initiative.





- First Annual Green Week held.
- First Asian Pacific Heritage Month Celebration.
- Community Outreach Food Drives Begin.
- Telework Review Committee Launched.

2010—Five Years



- Activation of The CCI Meeting Protocols.
- CCI Principles Incorporated into Performance Evaluations for All Employees.
- Planning Department Speaker Series Launched.
- CCI Retreat Held to Brainstorm the Way Forward for the Next Phase of CCI.

